



POLK COUNTY, WISCONSIN

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AGENDA AND NOTICE OF MEETING

HEALTH AND HUMAN SERVICES BOARD

Government Center
 Conference Room A & B
 Balsam Lake, WI 54810

10:00 a.m. Tuesday January 13th, 2015

Purpose: Review and Action on selected items as listed below
Documents: Minutes of December 9th, 2014, monthly and quarterly reports

ITEM	LEAD PERSON
Call to order	Committee Chair
Approval of agenda Approval of minutes for December 9 th , 2014	
Public comment	
New business	
1. Questions on issues as contained in written monthly and quarterly reports	County Administrator
2. Update on Well Woman Program Recommendations 3. Immunization Policy Statement Draft 4. Results from BOH Self-Assessment Survey 5. WIMCR settlement for 2013 6. Program Evaluation	Director of PH/ Gretchen Sampson
7. CESA Tour at 10:30- Bus will pick up at front door	Mary Nelson/ Director
8. Alternative Diploma Center tour, Return at 11:45	Brandon Robinson / Unity School Admin
Future agenda items-	Committee members
Adjourn	

This meeting is open to the public according to Wisconsin State Statute 19.83. Persons with disabilities wishing to attend and/or participate are asked to notify the County Clerk's office (715-485-9226) at least 24 hours in advance of the scheduled meeting time so all reasonable accommodations can be made. Requests are confidential

POLK COUNTY

VETERANS SERVICE OFFICE

100 Polk County Plaza, Suite 70

Balsam Lake, WI 54810

Tel: (715) 485-9243/FAX: (715) 485-9190/E-Mail: cvso@co.polk.wi.us

Quarterly Report, 1 January 2015

(Oct-Dec 2014)

Federal Veteran Benefits:

- Submitted 27 Disability Claims (To obtain compensation for disabilities)
- Submitted 2 Veteran/Widow Pension Applications (To obtain "needs based" pensions)
- Submitted 0 Dependent Indemnity Comp (DIC) Claims (Benefit for s/c deaths)
- Submitted 9 VA Insurance Claims
- Enrolled 25 Veterans into VA Healthcare System (To qualify for VA healthcare/meds)
- Initiated 8 Home Loan Guarantee Certificates (Used to purchase "GI Bill" homes)
- Submitted 12 Grave Marker Applications (Provide for marked graves)
- Submitted 3 Burial Benefit Applications (Month of death, funeral and plot benefits)
- Submitted 5 SF-180 Applications (To obtain DD-214 copies and/or military records)
- Submitted 8 G.I. Bill Applications
- Submitted 55 "Miscellaneous" Actions (Voc Rehab, debt waivers, claims responses, etc)

“New” Federal Benefits Realized During This Period:

Disability Compensation: \$ 315,654.00

Veteran/Widow Pensions: \$ 89,449.00

DIC: \$ 135,923.00

Burial Benefit: \$ 4,100.00

Insurance: \$ 83,156.31

Grave Markers: \$ 1,252.00

Medical Waivers: \$ 0

Total: \$ 629,534.31 (new dollars to Polk County residents)

State Veteran Benefits:

Submitted 6 WISVET Certificate Applications (Determines eligibility for State benefits)

Submitted 1 Aid to Needy Vet Grant Applications (Dental Care)

Submitted 0 State Veteran Cemetery Applications (Pre-enrollment)

Submitted 0 WDVA/State Education Applications (WI GI Bill, VetEd, etc.)

Referred 2 to Veteran Assistance program (Homeless Assistance)

Submitted 1 Park Pass Applications (Free admissions)

Submitted 0 Property Tax Credit Applications (Prop Tax refund for 100% dis. veterans)

Submitted 1 Applications for DMV Identifier

Submitted 2 “Miscellaneous” Actions (Referrals, income verifications, etc.)

County Veteran Benefits:

Assisted 5 Veterans with Emergency Aid (\$892.93)

Assisted 122 Veterans with Transportation to Medical Care

Notes:

Business has been steady over the past quarter. Returning veterans from overseas are no longer coming back in large numbers, so things have settled down to more “normal” levels. Regarding activities, Rick has continued his monthly radio spots (WXCE and WPCA), he was a speaker for the Baldwin Middle School Veteran’s Day ceremony, attended Amery’s Veteran’s Day ceremony and participated in the VAMC Minneapolis celebration. He spoke at the St Croix Falls football game dedicated to veterans, attended Polk County Council American Legion meetings and 12th District meetings, where he serves as both County and District service officer. He attended the joint NW/NE CVSO Association meeting in Neillsville, attended the Washburn County CVSO retirement function, and conducted a quarterly Veteran’s Service Commission meeting. During this period, he also solicited donations from area Legion and VFW posts for assistance in the WI CVSO Association’s hosting of the annual National CVSO Association conference in Appleton during 2015, raising \$825.00 to contribute towards host expenditures. He also attended and participated in the annual Dresser VFW Christmas dinner as speaker. He continues to participate in a local transportation group, working towards improving transportation services for the county’s rural population.

It appears that the CVSO office will again be within its budget for FY-2014; there were no unanticipated costs that impacted the office. With the cessation of email use for claims handling by WDVA, postage has increased once again, along with toner usage, but these costs have been absorbed. Events impacting the office include issuance of the Veteran’s Choice Card by VA, a new program designed to improve timely access to medical care for rural veterans. This is a new federal program with lots of growing pains, and one that has prompted much confusion by the general veteran population. This has increased the number of calls the office receives. Rick did get his “PIV” card issued by VA, so he is able to continue his access to VA proprietary systems. The office is waiting for results of its annual WDVA Transportation Grant, and can expect an audit in the near future of its annual CVSO Grant expenditures by WDVA. Activities regarding state benefits with WDVA continue to decline as WDVA continues to reduce programs (i.e. home loans, personal loans, etc.) and refocus on veteran’s nursing homes and other issues. Other than periodic dental grants, we see little activity at the state level these days. Many state veteran benefits also tend to be handled outside of WDVA (i.e. property tax refunds, education programs, drivers licenses, hunting, etc.) by other state agencies or departments. This may change in future, as some discussion is happening regarding resumption of loan programs.

Office received \$825 from county VSO's (as noted above), which was forwarded to the WI CVSO Association. The VSO office received \$400 from local American Legion Auxiliaries, \$100 from an "anonymous" donor, \$528.83 from the St Croix Falls High School football game dedicated to county veterans, and two (2) \$100 gift cards from a local veteran. Donated funds were all deposited into the VSC Emergency Relief Fund line item for use for emergency aid, and the 2 gift cards were placed in the VSC aid binder, with one being subsequently provided to a needy veteran in crisis during the Christmas period.



Monthly Report, December 2014

Long Term Care / Overall Nursing Facility

Current

- 91.3% occupancy rate of 97 skilled nursing care beds. (We have 114 beds total). We experienced a decline in census due to an Influenza A outbreak among facility residents.
- Facility audits continue on deficient areas from annual state survey. No issues noted at this time, all deficient practices have been completed and continue to be in compliance.
- We are currently hiring Certified Nurses Aides, two overnight benefit eligible positions available. These positions are currently being staffed with current staff picking these shifts up in addition to their regular schedules.

Short Term Rehabilitation- Medicare Part A

Current

- 153 days of Medicare Part A or Medicare Advantage Plan residents, averaging 4.94 residents per day. This number is also low, which again is contributed to our decrease in census due to Influenza in the facility and community. This is our highest payer type and we budgeted for 2014 to have 208 days a month.

Dementia Care

Current

- We currently have open beds in Judy's cottage due to deaths during December 2014.

Polk County Health Department
Monthly Update for Board of Health & Human Services – January, 2015 (Data is from November, 2014)

General Public Health Program Activities

1. **Community Health Improvement Planning (CHIP)** – The CHIP Leadership group met in December. Updates were provided to the medical center staff on workgroup progress on plan objectives. There was discussion about the timeline for the next community health assessment which will likely occur in the second half of the year (last one in 2012)
2. **Communicable Disease Surveillance, Control and Follow-up** – Our staff has been extremely busy with influenza surveillance and control. We had outbreaks in 2 long term care facilities as well as high influenza activity in 7 of the 8 public schools districts. Hospitalizations in Polk County and statewide have increased due to influenza.
3. **Department Strategic Plan** – Teams continue to meet monthly on plan objectives. We are working on a plan to address the weaker areas in the 2014 Employee Engagement survey.

Specific Public Health Programs

Family Health Benefits Counseling - The Health Department is a CMS Certified Application Counselor (CAC) Organization. In November, our staff enrolled 34 persons in the Marketplace and had 133 client contacts about health care financing options.

Immunizations – We completed all of our school flu clinics in early December. We administered 1,409 doses of flu vaccine to students and staff. This is a sizeable decrease from last year (2,164 doses given in 2013) due to the delay in getting our vaccine supply. Many students and staff received vaccine elsewhere.

Jail Health – The Jail Nurse met with Greg Westigard from the Leader last Wednesday. He is doing an in-depth article on the cost of mental health to the community, particularly law enforcement. He met with the Sherriff, Jail Supervisor and Jail Nurse. He also met with Burnett and Washburn Counties. It will be a few weeks before he gets the article completed. Jail census is up and staying around 108-110. November program activity data is not available.

Environmental Health/Agent Program - Our staff performed 17 well water testing site visits in November and 650 YTD under our DNR contract for Polk and Burnett counties. Twenty-five (25) facility inspections were conducted in November under the Agent program (282 YTD).

Public Health Preparedness Consortium (WWPHRC) – Our staff returns from maternity leave this month. We will be working on a regional tabletop exercise for mid-February. Member agencies were consumed with Ebola and influenza response the past 2 months.

Wisconsin Hospital Emergency Preparedness Program (WHEPP) – Sampson attended the December regional coalition planning committee meeting in Rice Lake and will attend a meeting this

Friday. The latest recommendations are that the State will contract for the regional coordinators and each region will decide on their fiscal agent. Region I will request that Polk County Health Department remain the fiscal agent.

Reproductive Health – We are serving 538 unduplicated clients YTD compared to 661 one year ago. Visits are 1660 YTD compared to 1554 in 2013.

WIC

Breastfeeding Composite Report:

Initiation rates remain strong at 83.4% (Statewide comparison: 72.6% and WI WIC goal: >82%); 1 month duration meeting WI WIC goal of >77% and above Statewide comparison of 71.4%. Duration begins to decrease at 3 months and beyond. Exclusive Breastfeeding at 1 and 3 months have improved over the past year and are above Statewide comparison (45.1% and 35.1% respectively) but remain below WI WIC goals of >57% and >44% respectively. For 2015, we plan to work towards a steady increase of exclusive breastfeeding rates at 1 and 3 months and have made this a performance measure.

WIC Breastfeeding Peer Counselor (BFPC) Program Update:

The BFPC program continues to positively influence women reaching their breastfeeding (BF) goals. Contacts are made during pregnancy as well as providing early post-partum contacts. If BF concerns exist, continued contacts are made and the option of home visits or individual visits at the WIC office are offered. On-going contacts support women as they transition to work and their babies needs change with development. We've noticed that women respond to the Peer Counselor's support and contacts best if she's had a face to face contact with the Peer. This face to face occurs at the BF class offered during the third trimester of pregnancy either at WIC or SCRMC or during their hospital stay at SCRMC (note that Angie Chivers is also employed at SCRMC as their Lactation Consultant.) Since Angie is a certified lactation counselor, this has allowed for a smooth transition of lactation support if needed for issues beyond general support or encouragement.

Prenatal Care Coordination (PNCC) – We enrolled 9 pregnant women into the program in November and provided 99 visits to current program participants. We have 156 unduplicated clients YTD compared to 182 a year ago.

Birth to 3- We enrolled 4 new children; staff provided 24 service coordination visits and 123 contract therapy visits in November.

Multi-Jurisdiction Tobacco Coalition (MJC) – The MJC has successfully met grant objectives for the 2014 grant period. WI Wins tobacco compliance checks are complete in the MJC. Polk County had a sale rate of 10% for 2014, this is down from 13% in 2013. The benchmark set by the state is a sale rate of 10% or less. In national news - The CDC recently released information on cigarette smoking rates and trends for adults during 2005-2013. For information please visit: <http://www.cdc.gov/mmwr/preview/mmwrhtml/mm6347a4.htm> . Our FACT groups (Youth Tobacco Prevention Advocates) continue to spread the word about the dangers of tobacco use to their peers and

their communities through clever messaging strategies. In December both our High School and Middle School groups were able to meet with Senator Harsdorf and Representative-Elect Jarchow. This is always a great experience for our youth and the legislators love to hear from the youth.

Well Woman Program (WWWP) – Polk County Health Department will be a regional coordinating agency. Sampson will discuss at the upcoming Board meeting.

Director's Update

1. Our new PHN started December 4. Her name is Julie McClelland-Komorouski.
2. We submitted an application for a mini-grant (\$2,000) to receive technical support on our CHIP work around alcohol prevention. We received notice last week that we are funded.
3. We were selected to be one of thirteen pilots for a Data platform project that involves no money but technical assistance in managing an internet based health data hub that can be used for community health improvement planning purposes. DHS is funding this pilot and will consider statewide expansion and support if it goes well. The first meeting will be next week in Wausau.
4. We are working on 2014 year end reporting for all of our grant programs as well as assessing progress on all of our program performance measures. Sampson will report on these items at the February Board meeting.

POLK COUNTY DEPARTMENT OF HUMAN SERVICES

Government Center, 100 Polk County Plaza #50, Balsam Lake, WI 54810 (715) 485-8400

November, 2014

Behavioral Health Outpatient

People are assisted in living a productive life by Mental Health and Substance Abuse assessment and therapy. Clinical supervision is provided, as well as direct Psychiatric services and medication management. Individual and group therapy is utilized. Collaboration with private and other public services is a major component of operations.

	<u>monthly average</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>
Psychiatry/Medication Management		262	310	318
Outpatient Recipients		325	275	344

37 children have been assessed for Post Traumatic Stress Disorder (PTSD) with a standard measure (Northshore/UCLA) since April, 2014 in the Behavioral Health Clinic. This is part of Trauma Focused Cognitive Behavior Therapy Learning Collaborative with which Polk Human Services has been involved with since March, 2014. Once these children are assessed, treatment is recommended based upon level of need. The Behavioral Health therapists have had supervision and three trainings regarding their work with Trauma Focused Cognitive Behavioral Therapy.

Behavioral Health Adult Protection

Reports of adult abuse or neglect are investigated. Long term services provide support for adults challenged in living in the community. Institutional placement review, Payee, and Guardianship assistance is provided. Emergency services are available 24 hours a day.

	<u>monthly average</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>
Reports		22	20	25
Investigations		5	6	8
Emergency Detentions		9	9	10
In-Home Support Recipients		168	203	248
Out-of-Home Placements		20	20	26

Children and Family Protection

Reports of children in unhealthy or unsafe conditions are investigated. When appropriate, action is taken, and children may be removed from the home until safe conditions are assured. Supportive services are provided to assist families in assuring the health and safety of the children. Families with a child with severe needs may also receive services.

	<u>monthly average</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>
Reports		66	76	86
Investigations		20	17	18
In-Home Support Recipients		107	112	102
Out-of-Home Placements		30	22	26

Ever thought of becoming a Foster Parent? Polk County is seeking foster homes for youth.

Are you a person with--patience--room in your home--time--a desire to make a difference--can pass a criminal background check--a stable and nurturing home environment--a comfort level in working with children with complicated backgrounds--skill to meet the basic and special needs of a child. Our highest need is for those who can foster teenagers or sibling groups, but we welcome any individuals to apply that are willing to foster children age 0 - 17. Please contact Ashley at (715) 485-8487.

Children and Family Treatment

Children and Youth that have mental health, substance abuse problems, and/or have delinquency behaviors are treated by the Department if age 17 or under. Services are with the family and in the community, or in treatment facilities. Safety of the individual, the family, and the community is of high priority.

<u>monthly average</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>
Intakes	13	15	12
In-Home Support Recipients	52	58	65
Out-of Home Placements	8	8	11

Economic Support

Economic Support helps families in need become self-sufficient by determining eligibility for programs to assist through difficult times and by referral to other resources. Referrals are to a wide variety of job related and/or assistance programs.

<u>monthly average</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>
Food Share Recipients	5,013	5,209	5,323
Medical Assistance	7,919	8,202	8,456
Child Care Assistance	109	131	143
WHEAP (WI Heating & Energy Assistance)	2,124	1,472	1,751

General Operations

Approximate totals: budget, \$8.8 million; County funds, 3.6 million; number staff, 70; number of revenue sources, 40; number of vendors, 122; funds expended through Departmental authorizations, about 50 million. Qualified personnel provide emergency response 24 hours a day, with specific services listed above in direct service categories.

<u>monthly average</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>
After-hours Emergency Service Contacts	138	138	133

Human Services had its annual Holiday Party/potluck on December 16th. There was lots of good food, as usual, and presents were exchanged through a Secret Santa name drawing done a couple of weeks earlier. Staff had a contest to donate toys, which were given to Toys for Tots.



MINUTES

Health and Human Services Board
Government Center, Conference Room A & B
Balsam Lake, WI 54810
10:00 Tuesday January 13, 2015

Meeting called to order by Committee Chair, Pat Schmidt @ 10:02 AM.
Members present

Attendee Name	Title	Status
Pat Schmidt	Chair	Present
Marvin Caspersen	Vice Chair	Absent
John Bonneprise	Supervisor	Absent
Dean Johansen	Supervisor	Present
Joe Demulling	Supervisor	Present
William Alleva	Citizen	Present
Dr. David Markert	Citizen	Present
Pamela DeShaw	Citizen	Present
Dr. Arne Lagus	Citizen	Present

Also present Tammy Peterson, Executive Secretary, Dana Frey, County Administrator, Gene Phillips, Director of Human Services and Gretchen Sampson, Director of Public Health

Approval of Agenda- Chair called for a motion to approve agenda; **Motion** (DeShaw/Demulling) to approve agenda. Motion carried.

Approval of Minutes- Chair called for a motion to approve the minutes of the December 9th, 2014 meeting. **Motion** (Lagus/ Demulling) to approve the minutes. Motion carried.

Public Comment – none.

New Business

Administrator Dana Frey addressed monthly reports.

Citizen member Dr.David Markert arrived at 10:17 a.m.

The committee recessed at 10:30 a.m. to tour CESA and Alternate Diploma Center, located at 400 Polk Plaza as noticed.

The committee reconvened in conference room A &B at 11:48 a.m.

Public Health Director Gretchen Sampson handed out and gave updates on the Well Woman Program. Polk County has been chosen to be a provider. The State Health department will be sending an offer letter.

Ms. Sampson handed out a draft immunization policy statement and recommended take home and read and have more discussion at next meeting.

Director Sampson handed out and discussed the results from the Board of Health Self-Assessment Survey conducted earlier.

Ms. Sampson distributed the Wisconsin Medicaid Cost Reporting (WIMCR) final payments for 2013. Public Health received \$91,036.11 and Human Services \$186,087.90. This is a state aid paid only to counties.

Gretchen also handed out information and spoke on the cost of a pandemic such as the potential Ebola crisis.

Director Sampson handed out and discussed the 2014 evaluation report for fit families. Ms. Sampson stated this is for children aged 2 to 4.

Ms. Sampson spoke on and shared the Journal of Public Health Management and Practice. In the journal was a published article about Hospital Collaborative for a Countywide Community Health Assessment that was written by Gretchen Sampson, Mary Boe and Kim Gearin.

Future Agenda Items – Next meeting February 10th, 2015, Brian Hobbs, Environmental Health Specialist will speak on the Environmental Health program. The Board will also discuss the Public Health Immunization Policy Statement Draft, and Human Services will provide an update on mental health. The Board will hear from the Birth to 3 Public Health program at its March meeting.

Adjourn – Motion (Lagus/ Johansen) to adjourn. Meeting adjourned 12:23 p.m.