



MINUTES

Health and Human Services Board

Government Center, Conf. Room A&B
Balsam Lake, WI 54810, Tuesday, January 8, 2019

Members present

Attendee Name	Title	Status
John Bonneprise	Chair	Present
Joe Demulling	Vice Chair	Present
Jim Edgell	Supervisor	Present
Michael Larsen	Supervisor	Present
Mike Prichard	Supervisor	Present
William Alleva	Citizen	Present
Pete Raye	Citizen	Present
Sabrina Meddaugh	Citizen	Present
Dr. Arne Lagus	Citizen	Present

Sabrina Meddaugh left the meeting at 11:00.

Also present: Lisa Ross, Deputy County Clerk; Tonya Eichelt, Interim Community Services Director; Chad Knutson, Interim DCF Director; Brian Kaczmarek, Public Health Director; Jeff Fuge, Interim County Administrator; Lisa Lavasseur, Behavioral Health Director; Diana Peterson, Economic Support Supervisor; Deb Peterson Director of Parks and Buildings and Unity School Board President; Dana Reese, Golden Age Manor Administrator; Andrew Butzler, Veteran Services Officer; Rachael Anderson Unity School-Based Social Worker; Brandon Robinson, Unity School District Administrator; Josh Robinson, Frederic School District Superintendent; Member of the Press;

Chairman Bonneprise called the Health and Human Services Board meeting to order at 10:00 a.m.

Chair called for a motion to approve the agenda. **Motion** (Alleva/Edgell) to approve the agenda. **Motion** carried by unanimous voice vote.

Approval of Minutes- Chair Bonneprise called for a motion to approve the minutes of the December 11, 2018 minutes. **Motion** (Alleva/Edgell) to approve the December 11, 2018 minutes. **Motion carried** by unanimous voice vote.

Public Comment: No public comment was received

Receipt of Information from Supervisors not seated on the Health and Human Services Board: No information was received from Supervisors not seated on the HHS Board

New County Veterans Service Officer, Andrew Butzler was introduced to Health and Human Services Board.

Reports and Presentations

The Board received a presentation from Brandon Robinson, Unity School District Administrator, and Rachael Anderson, Unity School-Based Social Worker, regarding the Unity School Model. Under this model Unity School District offers Comprehensive Pupil Services in the areas of Mental Health, Health and Wellness, Safety and Special Education. Mr. Robinson and Ms. Anderson responded to several questions from the board regarding the Unity School Model.

Chair Bonneprise called for a recess at 11:00 a.m. and called the meeting back into session at 11:08 a.m.

The Board received an update regarding the survey results of the Golden Age Manor from Dana Reese, Golden Age Manor's Administrator. She reviewed Golden Age Manor's Report on their Federal and State Surveys that were done 12/10/18-12/13/18. The Board received information regarding capital improvement planning for Golden Age Manor.

The board received a report from Public Health's Emergency Preparedness Consortium Director, Brittany Fry, on an Opioid Grant Award to the Western Wisconsin Public Health Readiness Consortium. The grant gives funding to implement activities for Enhancing Public Health Preparedness for the Opioid Epidemic at both a local level in Polk County as well as funding for the coordination of these activities between Barron, Burnett, Chippewa, Douglas, Dunn, Eau Claire, Pepin Pierce, Polk and Rusk Counties.

Board received Public Health update regarding Level III Chapter 140 Review from Brian Kaczmariski, Public Health Director. There were no noted citations in the review and Polk County's Public Health Department will maintain the Level III status for another 5 years.

The 2019 Draft Work Plan was presented by Tonya Eichel and reviewed by the board. Interim Administrator Fuge noted confidence in the 2019 Work Plan as presented by Tonya. **Motion** (Raye/Lagus) to adopt the 2019 Workplan as presented; as a flexible document. Motion carried by unanimous voice vote.

There will not be a meeting during the month of February. The next meeting will be Tuesday March 12, 2019 at 10:00 am.

March agenda items: 2018 Division Performance Measures Report, Recommendations on 2019 Priorities, Legislative Event report from January, Golden Age Manor and Veteran Services Officer Updates, BHHS accomplishments and Satisfaction Survey.

Chairman Bonneprise called for a motion to adjourn. **Motion** (Alleva/Prichard) to adjourn. **Motion** carried by unanimous voice vote. Meeting adjourned at 11:50 a.m.

Respectfully submitted,

Lisa Ross
Deputy County Clerk



POLK COUNTY, WISCONSIN

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AGENDA AND NOTICE OF MEETING HEALTH AND HUMAN SERVICES BOARD

Government Center, 100 Polk County Plaza, Balsam Lake, WI 54810
Conference Room A&B

Tuesday, January 8, 2019 at 10:00 a.m.
A quorum of the County Board may be present

Packet: Agenda/Notice of Meeting; Minutes of December 31, 2018 Meeting; Golden Age Manor Report on Survey; Level III Review Letter; Opioid Grant Summary; Working Draft of HHSB 2019 Work Plan

1. Call to Order-Chairman Bonneprise
2. Approval of Agenda
3. Approval of Minutes for the December 11, 2018 Meeting
4. Public Comment
5. Receipt of Information from Supervisors not seated on the HHSB.

6. Introduction of New County Veterans Service Officer –Andrew Butzler

7. Golden Age Manor Report and Update – Survey Results and Capital Improvement Planning

8. Presentation on the Unity School Model.

9. Public Health Report and Update – Level III Chapter 140 Review; Opioid Grant Award to Western Wisconsin Public Health Readiness Consortium

10. Work Session - HHSB 2019 Work Plan

11. Adjourn

Items on the agenda not necessarily presented in the order listed. This meeting is open to the public according to Wisconsin State Statute 19.83. Persons with disabilities wishing to attend and/or participate are asked to notify the County Clerk's office (715-485-9226) at least 24 hours in advance of the scheduled meeting time so all reasonable accommodations can be made. Requests are confidential.

Polk County Board of Health and Human Services
2019 Workplan – V12/11/2018

Date	Scheduled Agenda Items	Program Evaluation and Upcoming Issues
January	<ul style="list-style-type: none"> • Finalize 2019 Work Plan • BHHS accomplishments-table until March • BHHS Satisfaction Survey-table until March 	<ul style="list-style-type: none"> • Finalize plan for program evaluation • Unity Model-Unity School Social Worker, Unity Staff, DCF staff • Public Health 140, Level III Review • Introduce Andrew Butzler, Polk County VSO • Capital Improvement Planning and Operational Assessment • Update of Transition of Criminal Justice Collaborating Program
February	No meeting	
March	<ul style="list-style-type: none"> • 2018 Division Performance Measures Report ? • Legislative Event report from January • GAM and VSO Updates • BHHS accomplishments • BHHS Satisfaction Survey 	<ul style="list-style-type: none"> • Program Evaluation– PHAB and Level III Health Department Overview • Community Services Division Trauma Informed Agency roll out • Housing shortage for aging population-Vince N., Clear Lake housing model, West Cap, Impact 7
April	<ul style="list-style-type: none"> • Division Strategic Plan Update • Preliminary End of Year Financial Report 	<ul style="list-style-type: none"> • Social Determinants of Health
May	<ul style="list-style-type: none"> • Legislative Event Report 	<ul style="list-style-type: none"> • Program Evaluation – Behavioral Health-Comprehensive Community Services • Electronic Health Record demo
June	<ul style="list-style-type: none"> • Department Annual Reports • Medical Examiner Update 	
July	<ul style="list-style-type: none"> • VSO and GAM mid-year reports 	<ul style="list-style-type: none"> • Program Evaluation - DCF-Family Support Workers

Polk County Board of Health and Human Services
2019 Workplan – V12/11/2018

August	<ul style="list-style-type: none"> • Review and recommendations on fee schedule and leases • Community Health Improvement Plan Update • Legislative Event Report if applicable 	<ul style="list-style-type: none"> • Public Hearing *9:30 start
September	<ul style="list-style-type: none"> • Annual Budget Review • Program Evaluation • Legislative event 	<ul style="list-style-type: none"> • Program Evaluation-Child Support
October	<ul style="list-style-type: none"> • Annual Budget Amendments • 	
November	<ul style="list-style-type: none"> • Legislative Event Report if applicable 	<ul style="list-style-type: none"> • Program Evaluation-Veterans • Hold meeting at GAM ?
December	<ul style="list-style-type: none"> • 	<ul style="list-style-type: none"> •

Voices of Our Caseworkers

Broken Hearts, Broken Wings: A Path to Healing

—Laura Jahuke, MSW, APSW, Social Worker, Department of Health & Human Services, Waukesha County

Like first responders, social workers often make their first contact with individuals and families during crises. However, unlike first responders, social workers often stay involved in families' lives long after that initial incident has passed. They stay involved in an attempt to help families not only survive, but ultimately to heal, and hopefully to thrive.

As a Child Protective Services (CPS) Ongoing Social Worker, my role is to help keep children safe. Abuse and neglect of children takes many forms, but it is almost never with the malicious intent sometimes envisioned by the general public. Behind every news story, there is another story. Children are more often abused or neglected because parents are unable to manage their own issues, which in turn prevents them

from safely parenting their children. Their children pay the price, and the system responds.

Social workers are the face of the system; and we witness the human costs of our societal ills. Where the public sees headlines and hears sound-bites, we see faces.

We see the 10-year-old girl, slumped in a visitation waiting room right before Mother's Day, an "I love you Mom" coffee mug dangling from her hand. We see the babies shaking from the effects of in-utero substance exposure and withdrawal. We see their young moms wracked with shame, grief, and regret struggling to overcome their life-threatening addiction to opiates. We see the teenager, recovering in a hospital bed after a serious suicide attempt. We know she feels beyond guilty for "destroying her family." We know that her father was deported after she revealed that her father used a belt for discipline. We see the grandparents in retirement struggling to raise their grandchildren following their child's overdose. We face parents who are irate when we must remove their children to keep them safe.

In the decade plus years that I have been doing this work, our cases have become increasingly complex. Families are challenged to manage not only the routine economic burdens of "making ends meet," but also to shelter their families in the midst of the affordable housing crisis, along with the rising costs of daycare and costs of living in general. Despite working full time, families are often just one financial emergency away from homelessness. And there are limited spots at our overwhelmed shelters.

More and more families battle chronic mental health issues, and often turn to self-medicating with mood altering and addictive substances. We know that individuals transition from over-prescribed opiate medications to heroin when the prescriptions run out,



As social workers, we bear witness to these families' traumas, and as a result, we experience secondary trauma ourselves. Not only are our cases more complex, but the number of caseloads is higher for each social worker.

a path commonly called the “Stairway to Heroin.” As the stressors mount, families use unhealthy and dysfunctional ways of coping, including responding with anger or violence. As our communities and society have evolved, families are lonely in their struggles. Family members are increasingly isolated even within their own families, as screen time has replaced meaningful face-to-face time.

As social workers, we bear witness to these families’ trauma; and as a result, we experience secondary trauma ourselves. Not only are our cases more complex, but the number of caseloads is higher for each social worker. Coupled with higher caseloads come higher expectations and requirements regarding documentation and looming legal deadlines. We experience stress and burnout. Sometimes, we fear for our own safety. When I started at Waukesha County,

social workers seemed to stay in their positions until retirement. That is no longer the case. While we may not necessarily struggle to fill open positions, we certainly do struggle to retain workers. This employee turnover places additional financial and logistical stress on an already overburdened system.

Like most social workers, I entered this field in order to *help others*. One of the biggest frustrations social workers face is the lack of resources with which to help families. We sometimes lack the time and energy to do justice to families’ needs and our own professional standards. We sometimes lack the time and energy to take care of our own families and ourselves. But the need for this critical and meaningful work continues. This work is a calling, and social workers will continue to respond to the call. Who will join us in supporting this path to healing for our families, for our society?

BROKEN WING #7

Cover Features Milwaukee-based
Artist's Work



The cover of this edition of *Wisconsin Counties* magazine is graced by the painting *Broken Wing #7*, by Milwaukee-based artist Rita Maria. The painting is owned by Waukesha County Department of Health and Human Services Social Worker Laura Jahnke, the author of the article featured in this magazine, *Broken Hearts, Broken Wings: A Path to Healing*. Ms. Jahnke submitted a photograph of the painting because she felt it was illustrative of the struggles she faces in the performance of her duties as a social worker in Waukesha County. With permission of the artist, *Wisconsin Counties* is proud to include Rita Maria's work on the cover of this edition. Rita Maria, in describing her work, said, “As an artist, my goal is to express and share the truest parts of myself in my work in hopes to not only connect with you, but to inspire you to live from the most honest part of yourself and express it without fear.” Her work can be viewed at ritamariagallery.com.

Child Protective Services Process

—Kristin Korpela, Director, Dunn County Department of Human Services

It's Friday afternoon at 3:30 p.m. A child protective services social worker from a Department of Human Service agency in Any County, Wisconsin receives a call from local law enforcement indicating that a parent has been arrested for driving while under the influence with a three-year old in the backseat and no responsible adult is available to care for the child.

County child welfare workers are on call 24 hours a day, seven days a week. Child welfare services are designed to ensure the safety, well-being, and stability of children and their families. Such services include child protective services, child abuse and neglect prevention programs, out-of-home care, family strengthening and reunification programs, adoptions, and other child placements.

Wisconsin's child welfare system is operated by counties, with the exception of Milwaukee County, where the child welfare system is administered by the Department of Children and Families' Division of Milwaukee Child Protective Services. County child welfare agencies are subject to state and federal laws, regulations, and standards.

Wisconsin statutes dictate what is required to be reported regarding child abuse and neglect, where it is to be reported, and what is required to be investigated. Many occupations are required by law to report when there is reason to believe that a child seen in the course of a person's professional duties has been abused or neglected or threatened with such, and that abuse or neglect is likely to occur. These persons are called mandated reporters. However, under the law, anyone else may report when such reports are made in good faith.

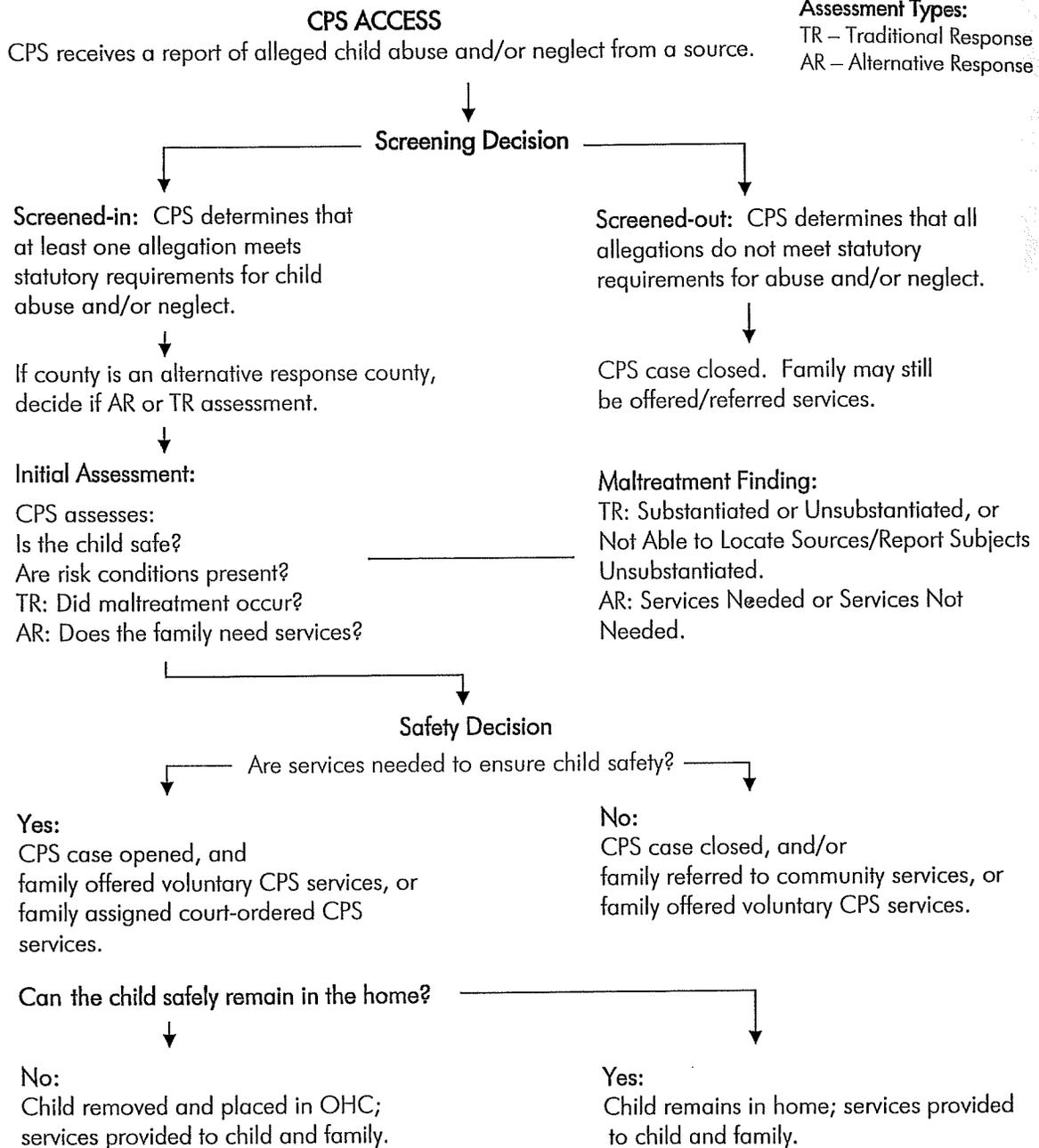
Upon receipt of a report of child abuse or neglect, the local county human service agency must make a screening decision to determine if the report will be investigated, and if so, within what time frame. Many reports, such as the one above, require an immediate response. During the course of the investigation, social workers are required to interview the child, parent or

guardian, as well as any other persons who may have information regarding the allegations. In addition, the social worker continually assesses the child's safety and well-being.

Child protective services staff then determine whether the child can remain in the home if the family receives appropriate services, or if the child needs to be removed and placed in out-of-home care. If staff determines that a child can remain safely at home, the child and family may receive in-home safety services to address the safety needs of the child and family. If staff determines that a child cannot remain safely at home, the child is removed from the home and placed in out-of-home care.

If this decision is made, a temporary custody hearing must be held within 48 hours. Additionally, a guardian ad litem, an attorney who represents the child's best interests, must be appointed by the court. Under current law, parents and guardians are not automatically appointed legal counsel and generally, must obtain an attorney at their own expense. Court documentation regarding the facts of the case, called a petition, is then filed and additional hearings are set. If a child is found by the court to be in need of protection or services, a dispositional court order is entered into with conditions that must be met by the parent or guardian prior to reunification. These court processes may take several months to complete. A child removed from the home is returned when the safety issues that resulted in removal are resolved and the court's dispositional order has been satisfied. If conditions remain unresolved in spite of repeated attempts to support the parent in making changes, a termination of parental rights action may be initiated.

An Overview of the CPS Process



www.dcf.wisconsin.gov

It is only after the court has terminated a parent's rights that a child may be adopted by another individual.

As evidenced, counties have significant responsibility when it comes to ensuring the safety of children all across the state. This is a responsibility

that counties take very seriously, and perform with the utmost of care, given the enormity of the task at hand and the implications for children and families if the statutory responsibilities are not successfully carried out.

Portions of this article were excerpted from *Child Welfare in Wisconsin, January 2017*, Wisconsin Legislative Fiscal Bureau, Informational Paper 49

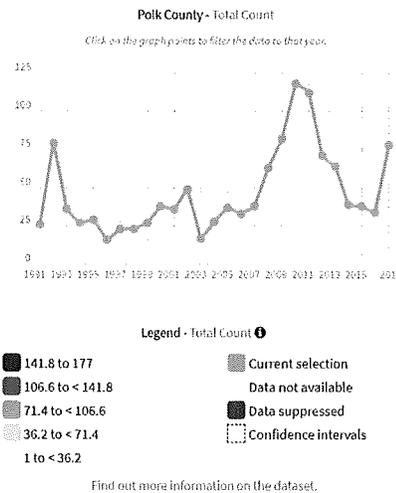
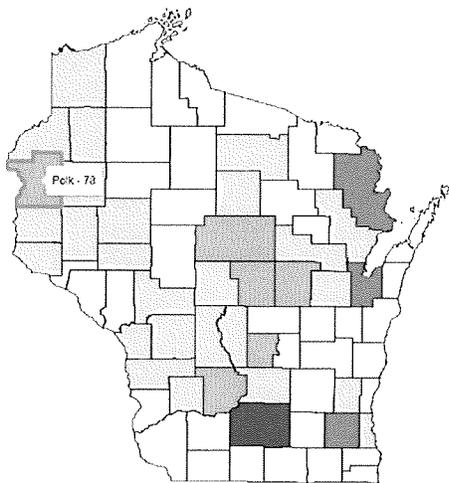
Enhancing Public Health Preparedness: The Opioid Epidemic

Polk County's Award is \$134,154

(Grant to end August 31, 2019)

This award funds the coordination of the following activities for Barron, Burnett, Chippewa, Douglas, Dunn, Eau Claire, Pepin, Peirce, Polk, and Rusk Counties, along with the St. Croix Tribal Health Clinic. It also funds Polk County to implement these activities at a local level.

- **Web application for displaying opioid and other substance data**
 - Map to include data from WWPHERC members. This data will display opioid and other substance use information from various partners, such as law enforcement, children and families, and public health.



- **Campaign for promoting the use of resiliency apps**
 - Currently available resiliency apps will be reviewed. This information will be compiled and presented to schools along with funding for purchasing classroom apps.
- **Positive parenting campaign based on CDC's Positive Parenting Recommendations**
 - Messaging will be displayed via social media and throughout the community. In addition, outreach will also occur that provides tools for parents/caregivers to achieve the recommendations.
- **Promotion of appropriate usage of medication**
 - Televisions and mounts will be provided to locations through the county. These televisions will have videos on proper medication usage. Examples of possible locations include senior centers, village offices, and pharmacies.
- **Creating educational videos for professionals**
 - Working with experts in the field to create video training/education. This will be placed on the WWPHERC Website for professionals to view at their convenience.

“The Unity Model”

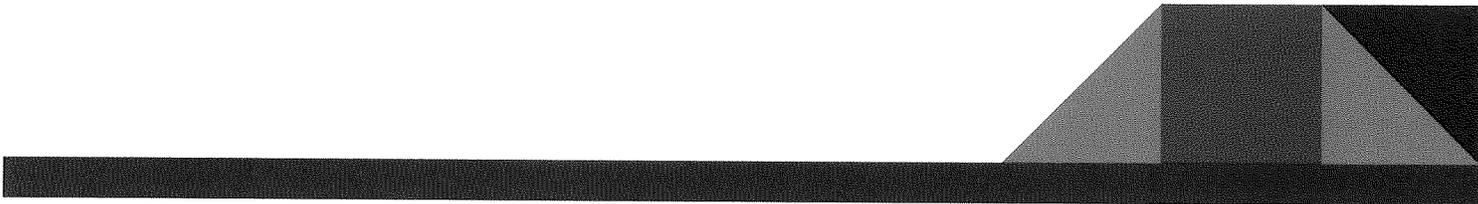
Comprehensive Pupil Services Approach



Comprehensive
Cooperative
Creative
Coordinated

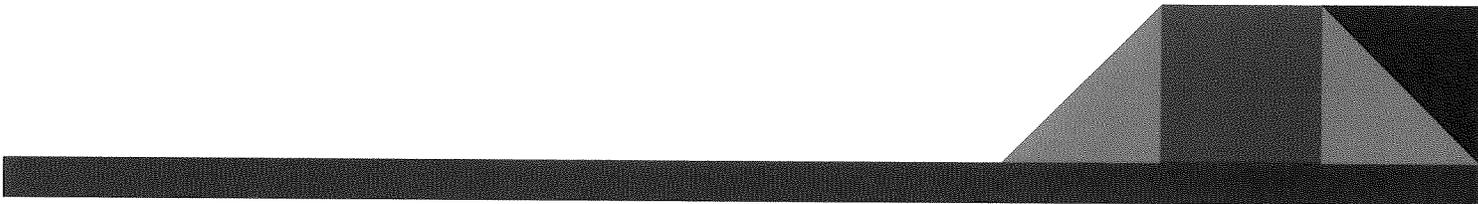
School Health Services Office (School Nurse)

- ★ School Nurse
 - DPI Licensed, Bachelor's Degree
- ★ Staff Training
- ★ Family Resource
- ★ Immunizations
- ★ Daily Care
- ★ Medications



School Resource Officer

- ★ School Safety
- ★ School Safety Planning and Incident Response
- ★ Student Resource
- ★ Staff Training
- ★ Threat Assessment



Additional Services

- ★ School Psychologist
- ★ Special Education Director
- ★ Independent Clinical Psychologist

Student Programming and Intervention

- ★ Y Screener
- ★ QPR Training

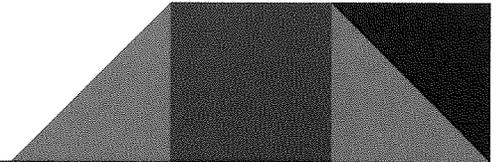
Teamwork Does Make the Dream Work

★ Collaboration Is Key To Success

- Needs Identification
- Programming Selection
- Evaluation

★ Pupil Services Team

- District Administrator
- School Counselors
- School-Based Social Worker
- Administrative Team
- School Resource Officer
- School Nurse



Organization for Efficiency



- ★ Direct Reports to District Administrator
- ★ Autonomy
- ★ Defined Communication

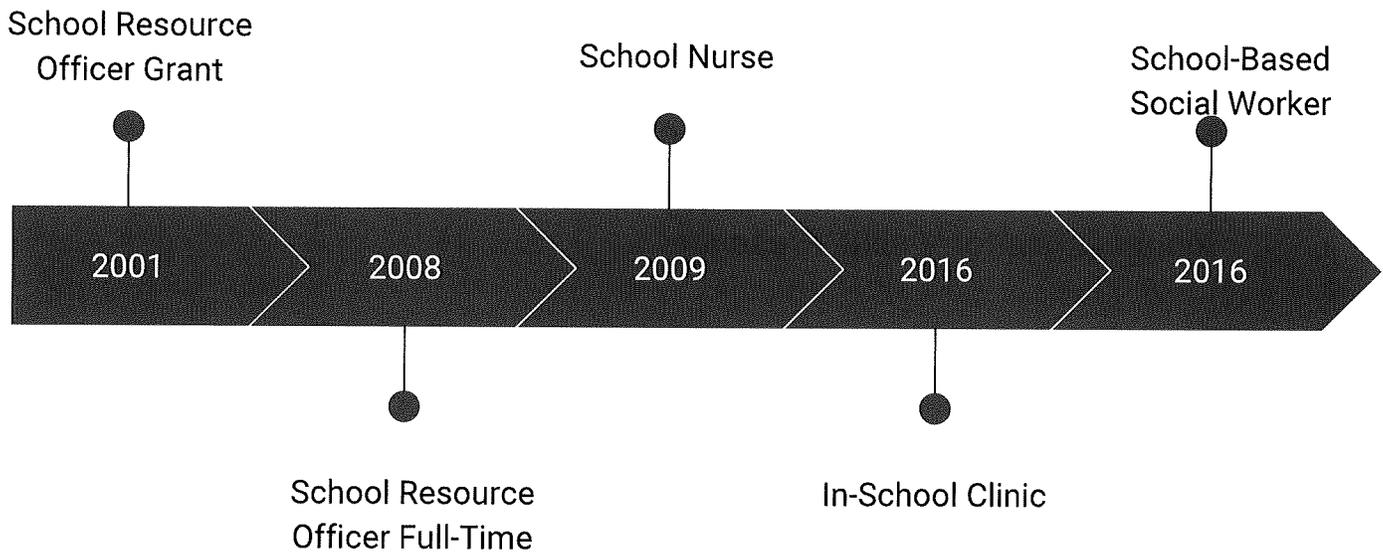
Total Cost

Annual Position Costs for
Unity School District

School Resource Officer \$58,000

School-Based Social Worker \$86,690

School Nurse \$46,400



The Unity Model

Questions?